



TMC ENVIRONMENTAL

Challenge us. Count on us.

WORKING WITH US



Personalized customer service is more than just a goal. It guides our work every step of the way.

When You Work With TMC Environmental



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INITIAL COMMUNICATION	OUR BID PROCESS	UPON ENGAGEMENT	ON THE JOB	PROJECT COMPLETE
<p>Your project is assigned to an Account Manager immediately.</p> <p>For private bids, your Account Manager stays with your project throughout the entire process.</p> <p>Your account is added to our proprietary Web Portal, allowing you project access and close communications.</p>	<p>TMC develops a detailed proposal, outlining scope of work, project specs, client benefits, costs, and timing.</p> <p>Your proposal is "Value Engineered" to offer you alternative, cost-effective and customized solutions.</p> <p>Through Risk Management we evaluate your project and offer solutions that reduce your liability, limit deed restrictions, and potentially lower current and future costs.</p>	<p>Your project is assigned to a dedicated Project Manager who is constantly in communication with your Account Manager.</p> <p>Your Project Manager sets schedules, obtains proper certifications, and monitors the entire process, addressing all issues as they arise.</p> <p>A pre-construction survey is conducted to identify any pre-existing issues and eliminate potential future liabilities.</p>	<p>Your on-the-job TMC team manages every aspect of your job and stays in constant contact.</p> <p>Scheduled progress reports, documentation, and photos of job progress can be immediately accessed on our proprietary Web Portal.</p> <p>We monitor our prequalified subcontractors to ensure all work meets our high standards.</p>	<p>Once the project is complete, your Account and Project Managers close the job with a client meeting to ensure complete satisfaction.</p> <p>A no-surprises, easy-to-read invoice – with no hidden fees – is generated in a timely manner.</p> <p>Your feedback is important. You have the opportunity to complete a project satisfaction questionnaire so we can address any areas of concern.</p>



Safety is paramount to everything we do, not just for our employees but also for our clients and job sites. Every project is evaluated, and a health and safety plan is developed to ensure compliance and reduce risk. All of our personnel are trained and certified, and the right people are matched to your job to maximize safety.



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24 Hour Emergency Response

1.800.223.8865